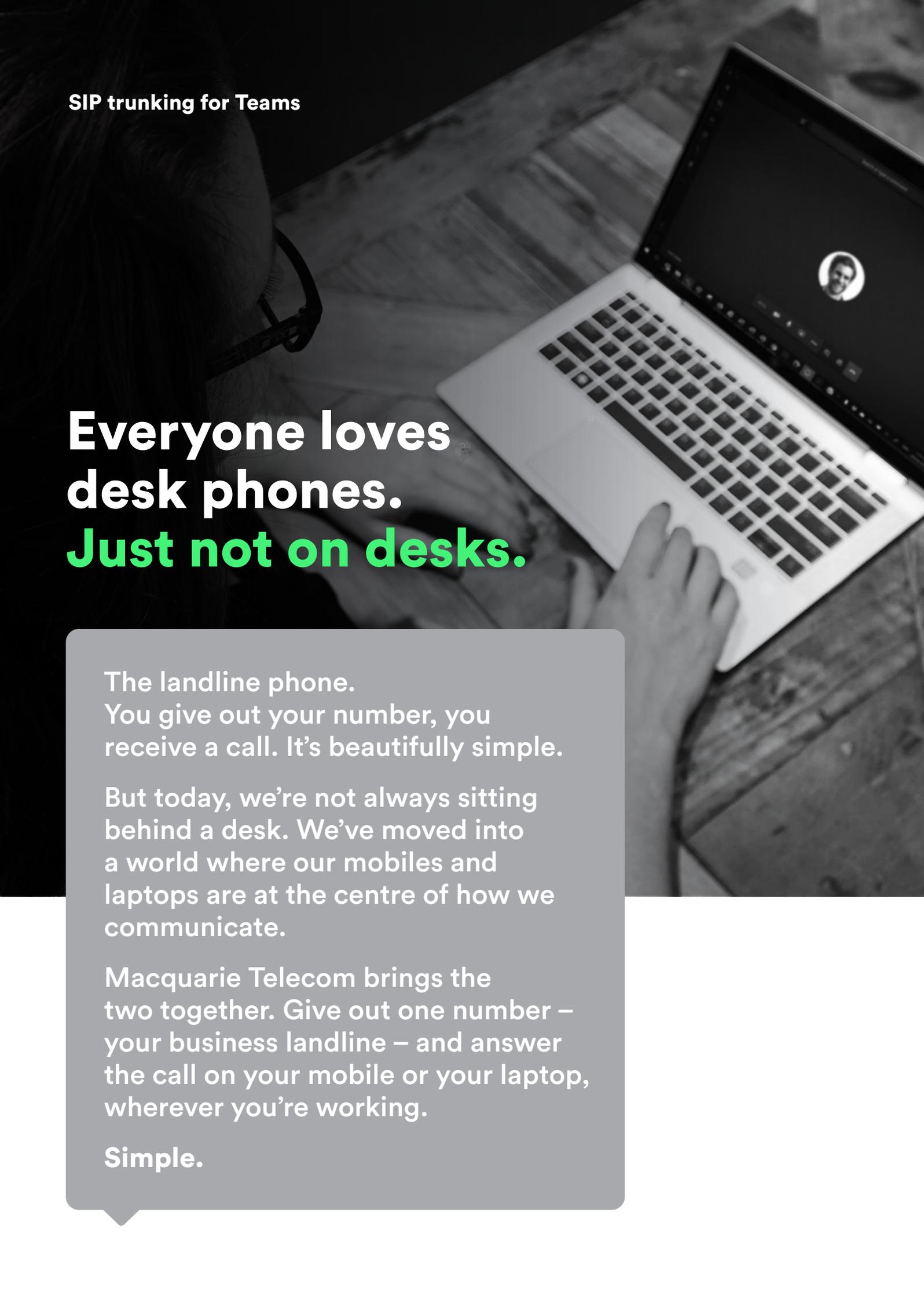




Your desk phone, on all your devices.

The convenience and privacy of your
business landline, right inside Microsoft Teams.



SIP trunking for Teams

Everyone loves desk phones. Just not on desks.

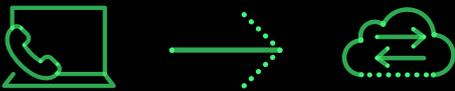
The landline phone.
You give out your number, you
receive a call. It's beautifully simple.

But today, we're not always sitting
behind a desk. We've moved into
a world where our mobiles and
laptops are at the centre of how we
communicate.

Macquarie Telecom brings the
two together. Give out one number –
your business landline – and answer
the call on your mobile or your laptop,
wherever you're working.

Simple.

Introducing SIP trunking for Microsoft Teams.



Landlines that aren't tied to your desk. Or to your PABX, either.

It's time to say goodbye to the expensive maintenance and complex on-premises equipment at the heart of your traditional PABX phone system. We'll integrate your business landline numbers with Teams, so every device you work with becomes your landline. And you'll be able to take advantage of Microsoft's E5 licensing for all your telephony, too.

Now, privacy can follow you everywhere.

Until now, the only way to make sure you didn't miss a call was to give out your mobile number. We're bringing privacy right back: from now on, your landline's the only number you'll ever need to give out for business. It'll ring on all your available devices: your phone, your laptop, and even your tablet. And it's easy to choose when to accept calls and when not to, by changing your status in Teams.

An environment you already know (and love).

Wherever your work takes place, the chances are you're already using Microsoft Teams for file sharing, group chats, and virtual meetings. We've put your landline calls inside the same environment – they'll come through directly within Teams. Of course, you can make calls directly from Teams too: to mobiles, landlines and overseas numbers.

Control everything through the cloud: MacquarieView.

Managing your landline numbers is now quick and simple. Our MacquarieView dashboard lets you set up and manage phone numbers, turn features like voicemail on and off, and control access to extras such as international calling. The time and cost of manually configuring PABX hardware are a thing of the past.

Your work landline. Built right into your laptop and mobile.

We've turned your landline phone number into the only number your customers and colleagues need. When they call it, you'll receive the call on your mobile and laptop - and even your tablet.

It's time to retire the traditional desk phone, and harness the power of the landline number within Microsoft Teams.



SIP trunking: the future of telephony.

Integrating your traditional landline numbers with Microsoft Teams is all possible because of SIP trunking.

SIP trunking brings your voice and data networks together. By doing this, we can lower your costs, increase your business continuity, and make deployment and scaling quick and simple. If you choose, the PABX you've already invested in can become part of your new SIP network, until you're ready to retire it and move to full SIP.

Utilisation up. Cost down.

When you replace traditional voice telephony with SIP trunking, all your existing phone numbers stay, but line rentals and hardware costs go.

We've deployed SIP trunking into a lot of businesses. On average, line rental costs decrease by over 25%. Fully-fledged SIP trunking takes traditional PABXs out of the equation too, so setup and maintenance costs come tumbling down when you make the move.

And crucially, SIP trunking reduces under-utilised network capacity by combining your data and voice network, which lowers your recurring costs.

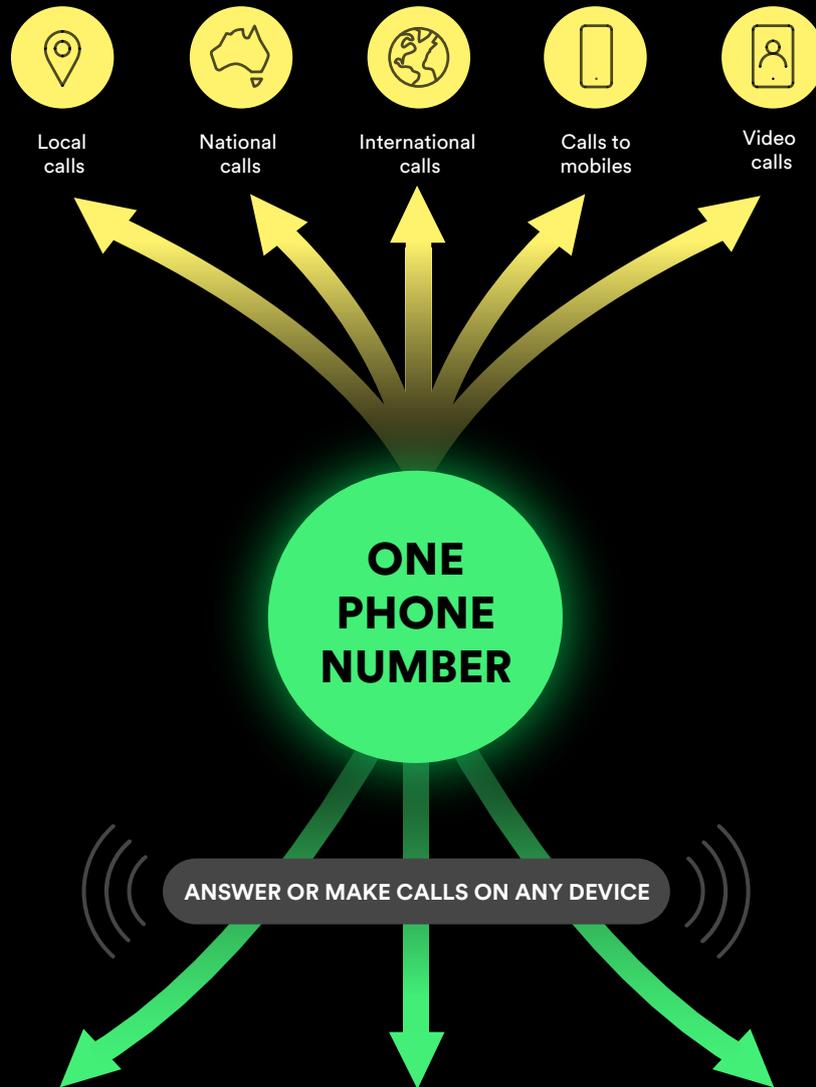
Network outages won't catch you out.

These days, business continuity plans often focus on data and applications: making sure fall-back systems are in place to keep your customers connected. But fallback for voice is just as important.

How long would your business survive if your customers couldn't reach you on the phone?

SIP trunking means your business continuity plan can be extended to include voice. By ensuring service resilience, even during major network failures, SIP trunking is a highly redundant service.

SIP trunking for Teams



Microsoft Teams

- Virtual meetings
- Phone calls
- Group messaging
- File sharing
- Team collaboration
- Presence

Local support. Always.

An easy transition, supported by real people.

Whether you're already a SIP customer, or upgrading your old PABX services currently supplied by another telco, you'll have your own Sydney-based project manager to make the transition easy. We don't expect you to fend for yourself or leave things to chance.

Our Sydney-based call centre is here to help.

When businesses need help, they need well-qualified call centre people based right here in Australia. We don't outsource any calls to offshore providers – instead, we have our own highly trained support team in the centre of our head office in Sydney.

All our solutions are easy to deploy and use, but if you need support, our call centre is available 24/7 to answer any questions you have.

Our call centre's current Net Promoter Score (NPS) is +71, and we continuously strive to make it even higher.

Account managers who build lasting relationships.

Every one of our customers is looked after by a local account manager. We believe that when the unexpected happens, you need an expert within your telco who knows your business inside out.

Our account managers build a strong relationship with every business they work with.



Lyle
Sydney call centre
team member



To find out more about SIP for Teams, please call us on 1800 004 943 or visit macquarietelecom.com.

